



National Finance Center Customer Notification

Date of Notification: September 8, 2009

Subject: NFC Reporting Center Follow Up

Database/Customer(s) Affected: All

Dear Customer:

This is a follow up notification in regards to the following reports that have been temporarily removed from the NFC Reporting Center due to incorrect information posted within the report.

**PACS4513 Health Benefits
PACS4514 Carrier Transaction Details
PACS4515 Carrier Transaction and Summary
PACS4512 Carrier Transaction and Summary
Dental Plan Payment
RIF Register**

We have identified the problem and currently are testing to ensure that the problem is resolved. Once testing is completed the modifications will move into production. This process will take a few more days. A follow-up notification will be sent once the modifications are in production and available, but no later than Friday, September 11, 2009.

We apologize for any inconvenience this may have caused.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-5230.

DA/M3-90-022/082

"Tip of the Week"

When submitting a request through SPPS Web to NFC for processing manual payments and adjustments, agencies are reminded to select the "Other-NFC Process" from the "Type of Adjustment" drop-down menu. DO NOT select the "Miscellaneous Payment" option.